

# Lakeland

The famous Cumbrian homeware retailer installs touch-free drinking water solutions to help keep staff safe

**Location:** Cumbria

## LAKELAND



**Client:** Lakeland

**Sector:** Retail

**Product:** Zip HydroTap Touch-Free Wave & Zip HydroBoil Touch Free Adaptor

## The brief

- Communal drinking water solutions that will keep staff safe as they work in both the company's office and distribution warehouse facilities.
- A simple upgrade option to retrofit previously installed HydroTaps and HydroBoils.

## The solution

The Lakeland facilities team arranged for four HydroTap Classics to be upgraded to the new Zip HydroTap Touch Free Wave, two in the head office and two in the distribution centre. Offering 100% contactless access to filtered boiling and chilled drinking water, the new touch-free HydroTap enables staff to fill mugs, glasses and reusable bottles by simply hovering their hand next to infrared sensors. Lakeland also fitted compatible touch-free adaptors to four on-wall HydroBoil units. The easy to install adaptor allows users to simply push back on the handle with a mug to access on-demand boiling water. These solutions minimise the risk of these essential communal systems spreading any unwanted germs.

## The results

"We are very happy with the new product, touch-free operation is perfect for the current situation. It has made employees feel safer, it is definitely a great investment for the future - touch-free is here to stay. We would definitely recommend the Zip Water touch-free range. We have worked with Zip for many years now and have always been impressed by their product's performance and the attentive service we receive from the HydroCare maintenance team."

Dusana Weir, Facilities Coordinator  
Lakeland

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